

# Audioengine Return Instructions

**RMA: #RA250910169**

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Thanks for submitting a return Kriti!

*If you ever need assistance with this return, please reference support ticket #112868 for return #RA250910169 when submitting a [support request](#).*

This return (based on order #1377027 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White  
S/N: A2+BT24070800209W

Return Reason: Not happy with the output

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White - (USPS) [1ZXH25950311122340](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1377027	RMA Number	 RA250910169
Return Type	Refund of \$150 (\$17 deducted for prepaid shipping)	RMA Submitted	September 28, 2025 12:39 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White	A2+BT24070800209W	Not happy with the output

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Kriti Jaising

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### Ship To:

Audioengine  
RMA# RA250910169 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White

KRITI JAISING  
16462586947  
AUDIOENGINE  
682 FLOYD ST  
ENGLEWOOD CLIFFS NJ 07632

10 LBS

1 OF 1

DWT: 15,11,7

**SHIP TO:**

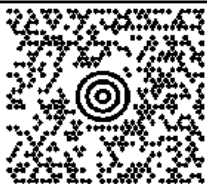
ATTN: RMA #250910169

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

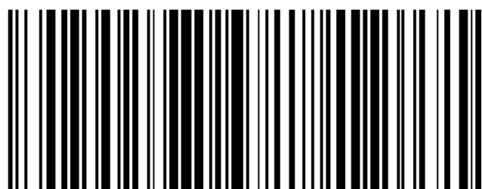


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 1112 2340



BILLING: P/P



XOL 25.09.00

MV45 40.0A 05/2025\*

TM