

Audioengine Return Instructions

RMA: #RA250910130

Thanks for submitting a return Loyd!

If you ever need assistance with this return, please reference support ticket #109406 for return #RA250910130 when submitting a [support request](#).

This return (based on order #1376313 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White
S/N: A2+BT24061800969W
Return Reason: Inadequate audio quality

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White - (USPS)
[1ZXH25950333634103](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1376313	RMA Number	 RA250910130
Return Type	Refund of \$206 (\$17 deducted for prepaid shipping)	RMA Submitted	September 15, 2025 2:08 pm
Comments: I am embarrassed about having to return these speakers. The speakers just don't meet my use case. I tried to salvage to salvage the situation to no avail... multiple positions within the designated listening room, placement in multiple different rooms, supplementation with subwoofer, etc. The plain fact is that the speakers sound like tin cans in all situations. Perhaps I should have known better than to expect more from such a small form factor. I wish it could have been otherwise. Please accept my apology.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White	A2+BT24061800969W	Inadequate audio quality

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Loyd Wolfley

Ship To:

Audioengine
RMA# RA250910130 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



**For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD
- Hi-Gloss Piano White**

LOYD WOLFLEY
13013356668
AUDIOENGINE
2431 SHIELDS DR
DUNKIRK MD 20754

10 LBS **1 OF 1**

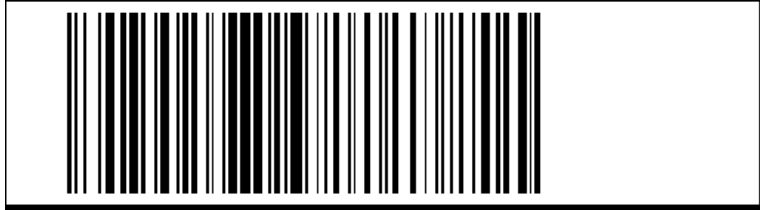
DWT: 15,11,7

SHIP TO:
ATTN: RMA #250910130
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054



UPS GROUND

TRACKING #: 1Z XH2 595 03 3363 4103



BILLING: P/P

 TM

XOL 25.09.00 MV48 38.0A 05/2025*