

# Audioengine Return Instructions

**RMA: #RA250910114**

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Thanks for submitting a return Margaret!

*If you ever need assistance with this return, please reference support ticket #109250 for return #RA250910114 when submitting a [support request](#).*

This return (based on order #1377189 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) A5+ Home Music System (Open Box) - Matte Black  
S/N: A5+24091400455B  
Return Reason: Changed mind

### Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

### Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

### Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**A5+ Home Music System (Open Box) - Matte Black - (USPS) [1ZXH25950302801687](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1377189	RMA Number	 RA250910114
Return Type	Refund of \$212 (\$27 deducted for prepaid shipping)	RMA Submitted	September 10, 2025 3:25 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System (Open Box) - Matte Black	A5+24091400455B	Changed mind

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Margaret Williams

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### Ship To:

Audioengine  
RMA# RA250910114 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1377189

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA250910114

# For: A5+ Home Music System (Open Box) - Matte Black

MEG WILLIAMS  
12525320427  
AUDIOENGINE  
305 DEEPWOOD RD  
CHAPEL HILL NC 27514

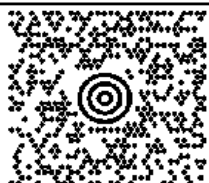
29 LBS

1 OF 1

DWT: 22,16,12

**SHIP TO:**

ATTN: RMA #250910114  
8558455525  
AUDIOENGINE  
304 PROGRESS DR  
**SHERMAN TX 75092-7054**

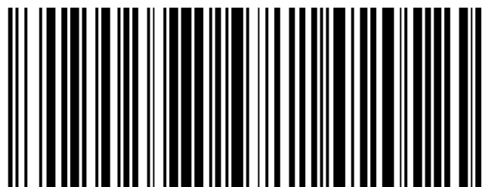


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 0280 1687



BILLING: P/P



XOL 25.05.00

MV45 37.0A 05/2025\*

TM