

Audioengine Return Instructions

RMA: #RA250910085

Thanks for submitting a return Don!

If you ever need assistance with this return, please reference support ticket #109035 for return #RA250910085 when submitting a [support request](#).

This return (based on order #1376985 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD6 Wireless Speaker System (Open Box) - Matte Black
S/N: HD6-24101500072-BLK
Return Reason: Not happy with performance.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD6 Wireless Speaker System (Open Box) - Matte Black - (USPS) [1ZXH25950326785704](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1376985	RMA Number	 RA250910085
Return Type	Refund of \$392 (\$27 deducted for prepaid shipping)	RMA Submitted	September 6, 2025 1:01 pm
Comments: I have ordered from AudioEngine twice before and found your products to be excellent. Your return policy for this unit, which did not meet my expectations, is appreciated.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD6 Wireless Speaker System (Open Box) - Matte Black	HD6-24101500072-BLK	Not happy with performance.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Don Behrens

Ship To:

Audioengine
RMA# RA250910085 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD6 Wireless Speaker System (Open Box) - Matte Black

DON BEHRENS
4142281980
AUDIOENGINE
2417 W. ACACIA ROAD
GLENDALE WI 53209

37 LBS

1 OF 1

DWT: 20,17,15

SHIP TO:

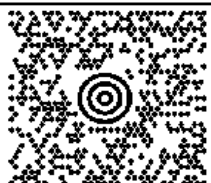
ATTN: RMA #250910085

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2678 5704



BILLING: P/P



TTA

XOL 25.08.10

MV45 36.0A 08/2025*