

Audioengine Return Instructions

RMA: #RA250910075

Thanks for submitting a return Dave!

If you ever need assistance with this return, please reference support ticket #108918 for return #RA250910075 when submitting a [support request](#).

This return (based on order #1376504 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD4 Home Music System (Open Box) - Real Wood Walnut Veneer
S/N: HD4240710392N-M01
Return Reason: prefer sound/size A2+

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Real Wood Walnut Veneer - (USPS) [1ZXH25950311601386](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1376504	RMA Number	 RA250910075
Return Type	Refund of \$235 (\$22 deducted for prepaid shipping)	RMA Submitted	September 3, 2025 5:59 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD4 Home Music System (Open Box) - Real Wood Walnut Veneer	HD4240710392N-M01	prefer sound/size A2+

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Dave Willadsen

Ship To:

Audioengine
RMA# RA250910075 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1376504

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA250910075

For: HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Real Wood Walnut Veneer

DAVE WILLADSEN
16129877179
AUDIOENGINE
935 FIRESTEED CT
WACONIA MN 55387

15 LBS

1 OF 1

DWT: 20,16,13

SHIP TO:

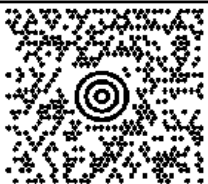
ATTN: RMA #250910075

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 1160 1386



BILLING: P/P



XOL 25.08.10

MV48 36.0A 08/2025*

TM