

Audioengine Return Instructions

RMA: #RA250910069

Thanks for submitting a return Kenneth!

If you ever need assistance with this return, please reference support ticket #108876 for return #RA250910069 when submitting a [support request](#).

This return (based on order #1376528 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD4 Home Music System (Open Box) - Matte Black
S/N: HD4240710038B-M01
Return Reason: WARRANTY

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Matte Black - (USPS) [1ZXH25950326105457](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1376528	RMA Number	 RA250910069
Return Type	Return for \$257 in store credit	RMA Submitted	September 2, 2025 8:20 pm
Comments: LEFT SPEAKER RUNS HOT. AS HIGH AS 165 DEGREES FAHRENHEIT. SPEAKER(S) CUT OUT INTERMITTENTLY *AUDIOENGINE S6 SUB CONTINUES TO PLAY.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD4 Home Music System (Open Box) - Matte Black	HD4240710038B-M01	WARRANTY

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Kenneth Bates

Ship To:

Audioengine
RMA# RA250910069 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Matte Black

KENNETH BATES
9065232525
AUDIOENGINE
11280 US HIGHWAY 41
PELKIE, MI 49958-9567

15 LBS

1 OF 1

DWT: 20,16,13

SHIP TO:

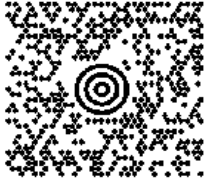
ATTN: RMA #250910069

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

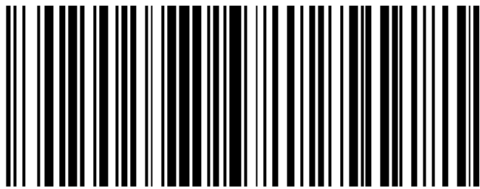


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2610 5457



BILLING: P/P



TM

XOL 25.08.10

MV48 36.0A 08/2025*