

# Audioengine Return Instructions

**RMA: #RA25089983**

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Thanks for submitting a return Trevor!

*If you ever need assistance with this return, please reference support ticket #107689 for return #RA25089983 when submitting a [support request](#).*

This return (based on order #1375214 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## **Returning Products:**

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White  
S/N: A2+BT24092700697W  
Return Reason: HD3 CAME OUT

## **Step 1:**

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## **Step 2:**

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## **Step 3:**



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1375214	RMA Number	 RA25089983
Return Type	Refund of \$279 (provide own shipping method)	RMA Submitted	August 5, 2025 3:32 pm
Comments: RETURNING THESE FOR NEWER VERSION			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White	A2+BT24092700697W	HD3 CAME OUT

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Trevor Burden

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#### Ship To:

Audioengine  
RMA# RA25089983 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

