

Audioengine Return Instructions

RMA: #RA25089981

Thanks for submitting a return Katherine!

If you ever need assistance with this return, please reference support ticket #107683 for return #RA25089981 when submitting a [support request](#).

This return (based on order #1374508 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo
S/N: BT25042900145N
Return Reason: Exchange

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo - (USPS)
[1ZXH25950336965170](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374508	RMA Number	 RA25089981
Return Type	Refund of \$539 (\$30 deducted for prepaid shipping)	RMA Submitted	August 5, 2025 12:58 pm
Comments: I'd like to be A2 instead			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo	BT25042900145N	Exchange

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Katherine E Voor

Ship To:

Audioengine
RMA# RA25089981 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo

KATHERINE VOOR
131 79100746
AUDIOENGINE
300 BERRY ST
SAN FRANCISCO CA 94158

32 LBS

1 OF 1

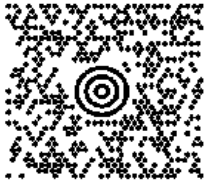
DWT: 22,15,12

SHIP TO:

ATTN: RMA #25089981
8558455525

AUDIOENGINE
304 PROGRESS DR

SHERMAN TX 75092-7054

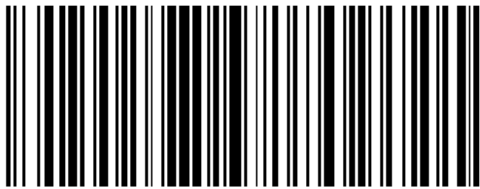


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3696 5170



BILLING: P/P



XOL 25.08.01

MV48 32.0A 08/2025*

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