

Audioengine Return Instructions

RMA: #RA25089972

Thanks for submitting a return Andrew!

If you ever need assistance with this return, please reference support ticket #107602 for return #RA25089972 when submitting a [support request](#).

This return (based on order #1374268 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Wireless Speaker System (Open Box) - Matte Black
S/N: 1

Return Reason: I have some old A5 speakers that I love, but I recently downsized to a smaller house. I was hoping that these smaller speakers would work for a small listening room, but the sound just doesn't compare to the A5s. They would be great upgrade for a laptop, but I they don't compare to my old A5s.

(1) DS1M Desktop Stands
S/N: n/a

Return Reason: Don't need them.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team



Tracking Information

A2+ Wireless Speaker System (Open Box) - Matte Black - (USPS) [1ZXH25950332096287](#)

DS1M Desktop Stands - (USPS) [1ZXH25950307640226](#)

Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1374268	RMA Number	 RA25089972
Return Type	Refund of \$190 (\$30 deducted for prepaid shipping)	RMA Submitted	August 2, 2025 11:42 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Wireless Speaker System (Open Box) - Matte Black	1	I have some old A5 speakers that I love, but I recently downsized to a smaller house. I was hoping that these smaller speakers would work for a small listening room, but the sound just doesn't compare to the A5s. They would be great upgrade for a laptop, but I they don't compare to my old A5s.
1	DS1M Desktop Stands		Don't need them.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Andrew Booker

Ship To:

Audioengine
RMA# RA25089972 (1 of 2)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 2)

Must be **INSIDE** the shipping box

Order Number	 1374268	RMA Number	 RA25089972
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Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Andrew Booker

Ship To:

Audioengine
RMA# RA25089972 (2 of 2)
304 Progress Dr
Sherman, TX 75092
United States



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For: A2+ Wireless Speaker System (Open Box) - Matte Black

ANDREW BOOKER
16142961198
AUDIOENGINE
1377 VIRGINIA AVE
COLUMBUS OH 43212

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

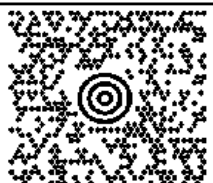
ATTN: RMA #25089972

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3209 6287



BILLING: P/P



XOL 25.08.01

MV45 31.0A 07/2025*

TM

For: DS1M Desktop Stands

ANDREW BOOKER
16142961198
AUDIOENGINE
1377 VIRGINIA AVE
COLUMBUS OH 43212

2 LBS

1 OF 1

DWT: 7,5,3

SHIP TO:

ATTN: RMA #25089972
8558455525

AUDIOENGINE
304 PROGRESS DR

SHERMAN TX 75092-7054

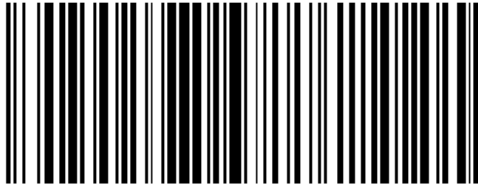


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 0764 0226



BILLING: P/P



TM

XOL 25.08.01

MV45 31.0A 07/2025*