

Audioengine Return Instructions

RMA: #RA250810060

Thanks for submitting a return chakrit!

If you ever need assistance with this return, please reference support ticket #108741 for return #RA250810060 when submitting a [support request](#).

This return (based on order #1376589 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) (Open Box) - Real Wood Walnut Veneer

S/N: HD3-250115001023-WAL

Return Reason: Damage on Volume knob

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) (Open Box) - Real Wood Walnut Veneer - (USPS) [1ZXH25950310496092](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1376589	RMA Number	 RA250810060
Return Type	Refund of \$191 (\$18 deducted for prepaid shipping)	RMA Submitted	August 30, 2025 10:58 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) (Open Box) - Real Wood Walnut Veneer	HD3-250115001023-WAL	Damage on Volume knob

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

chakrit yodvisitsak

Ship To:

Audioengine
RMA# RA250810060 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) (Open Box) - Real Wood Walnut Veneer

CHAKRIT YODVISITSAK
19297992766
AUDIOENGINE
462 AMSTERDAM AVE
NEW YORK NY 10024

11 LBS

1 OF 1

DWT: 12,12,9

SHIP TO:

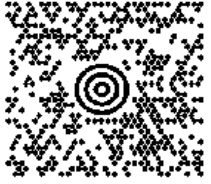
ATTN: RMA #250810060

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

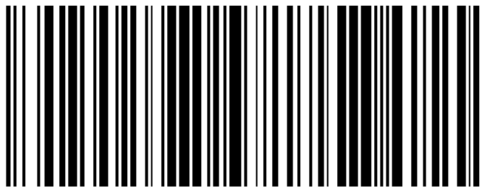


TX 750 2-01

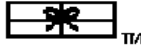


UPS GROUND

TRACKING #: 1Z XH2 595 03 1049 6092



BILLING: P/P



XOL 25.08.10

MV48 35.0A 08/2025*

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