

Audioengine Return Instructions

RMA: #RA250810049

Thanks for submitting a return Nathan!

If you ever need assistance with this return, please reference support ticket #108563 for return #RA250810049 when submitting a [support request](#).

This return (based on order #1375325 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A1 Home Music System w/ Bluetooth aptX (Open Box)

S/N: A124091400624G

Return Reason: Defective. Tried all troubleshooting tips

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A1 Home Music System w/ Bluetooth aptX (Open Box) - (USPS) [1ZXH25950332985138](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1375325	RMA Number	 RA250810049
Return Type	Return for \$159 in store credit	RMA Submitted	August 27, 2025 1:46 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A1 Home Music System w/ Bluetooth aptX (Open Box)	A124091400624G	Defective. Tried all troubleshooting tips

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Nathan Coates

Ship To:

Audioengine
RMA# RA250810049 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A1 Home Music System w/ Bluetooth aptX (Open Box)

NATHAN COATES
8048335819
AUDIOENGINE
2904 WATERFORD WAY WEST
RICHMOND VA 23233

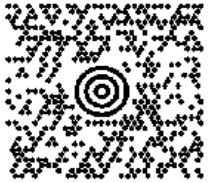
8 LBS

1 OF 1

DWT: 16,12,8

SHIP TO:

ATTN: RMA #250810049
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

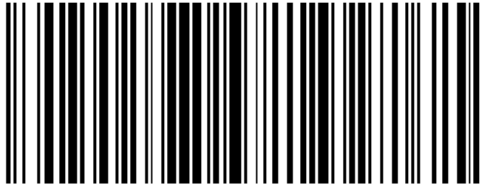


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3298 5138



BILLING: P/P



TM

XOL 25.08.10

MV45 35.0A 08/2025*