

Audioengine Return Instructions

RMA: #RA250810044

Thanks for submitting a return Austin!

If you ever need assistance with this return, please reference support ticket #108532 for return #RA250810044 when submitting a [support request](#).

This return (based on order #1375783 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer
S/N: HD3-25011500244-WAL

Return Reason: Connection issues and speaker size did not fit space

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1375783	RMA Number	 RA250810044
Return Type	Refund of \$359 (provide own shipping method)	RMA Submitted	August 26, 2025 10:45 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer	HD3-25011500244-WAL	Connection issues and speaker size did not fit space

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Austin De La Cruz

Ship To:

Audioengine
RMA# RA250810044 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

