

Audioengine Return Instructions

RMA: #RA250810032

Thanks for submitting a return Michael!

If you ever need assistance with this return, please reference support ticket #108343 for return #RA250810032 when submitting a [support request](#).

This return (based on order #1375372 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: A2+BT24100702333B
Return Reason: Upgraded to A5+

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS)
[1ZXH25950328645674](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1375372	RMA Number	 RA250810032
Return Type	Refund of \$262 (\$17 deducted for prepaid shipping)	RMA Submitted	August 22, 2025 4:50 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black	A2+BT24100702333B	Upgraded to A5+

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Michael Fritz

Ship To:

Audioengine
RMA# RA250810032 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black

MICHAEL FRITZ
17189284278
AUDIOENGINE
3439 82ND ST
JACKSON HEIGHTS NY 11372

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

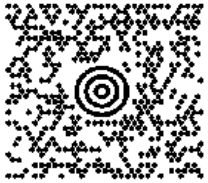
ATTN: RMA #250810032

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

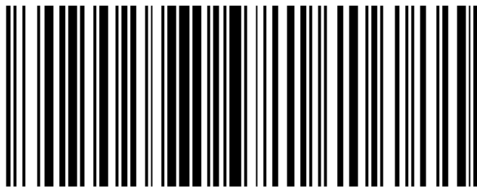


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2864 5674



BILLING: P/P



XOL 25.08.10

MV48 34.0A 08/2025*

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