

Audioengine Return Instructions

RMA: #RA250810022

Thanks for submitting a return Nathan!

If you ever need assistance with this return, please reference support ticket #108247 for return #RA250810022 when submitting a [support request](#).

This return (based on order #1375539 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System - Carbonized bamboo
S/N: A5+25030600107n
Return Reason: Didn't like

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System - Carbonized bamboo - (USPS) [1ZXH25950320231241](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

| | | | |
|--------------|--|---------------|--|
| Order Number |  1375539 | RMA Number |  RA250810022 |
| Return Type | Refund of \$446 (\$23 deducted for prepaid shipping) | RMA Submitted | August 20, 2025 9:52 am |
| Comments: | | | |

Returned Items

| Qty | Name | Serial Number(s) | Return Reason |
|-----|---|------------------|---------------|
| 1 | A5+ Home Music System - Carbonized bamboo | A5+25030600107n | Didn't like |

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Nathan Jung

Ship To:

Audioengine
RMA# RA250810022 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System - Carbonized bamboo

NATHAN JUNG
15635800571
AUDIOENGINE
2804 RADICCHIO DR
FITCHBURG WI 53711

29 LBS

1 OF 1

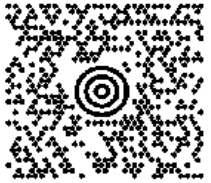
DWT: 22,16,12

SHIP TO:

ATTN: RMA #250810022
8558455525

AUDIOENGINE
304 PROGRESS DR

SHERMAN TX 75092-7054

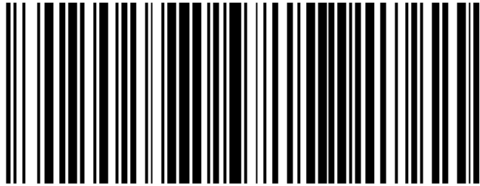


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2023 1241



BILLING: P/P



TM

XOL 25.08.10

MV45 34.0A 08/2025*