

Audioengine Return Instructions

RMA: #RA250810021

Thanks for submitting a return Alirio!

If you ever need assistance with this return, please reference support ticket #108213 for return #RA250810021 when submitting a [support request](#).

This return (based on order #1375652 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) Original A2 / N22 Replacement Power Supply

S/N: n/a

Return Reason: Doesn't fit the speaker. Wrong plug. Not the correct one for Audioengine A2+BT

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

Original A2 / N22 Replacement Power Supply - (USPS) [1ZXH25950339117625](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1375652	RMA Number	 RA250810021
Return Type	Return for \$26 in store credit	RMA Submitted	August 19, 2025 3:37 pm
Comments: I need to exchange it for the 3-prong power supply for the A2+/HD3			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	Original A2 / N22 Replacement Power Supply		Doesn't fit the speaker. Wrong plug. Not the correct one for Audioengine A2+BT

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Alirio Guerrero

Ship To:

Audioengine
RMA# RA250810021 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: Original A2 / N22 Replacement Power Supply

ALIRIO GUERRERO
19172075500
AUDIOENGINE
145 JACKSON ST
BROOKLYN NY 11211

3 LBS

1 OF 1

DWT: 6,6,6

SHIP TO:

ATTN: RMA #250810021

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

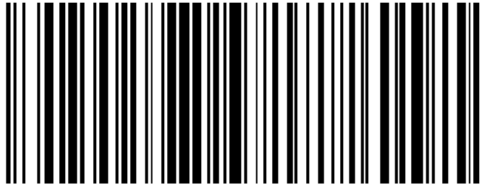


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3911 7625



BILLING: P/P



TM

XOL 25.08.18

MV45 34.0A 08/2025*