

Audioengine Return Instructions

RMA: #RA250810016

Thanks for submitting a return Keegan!

If you ever need assistance with this return, please reference support ticket #108072 for return #RA250810016 when submitting a [support request](#).

This return (based on order #1374800 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: A5+BT24122100242B
Return Reason: Chose different speaker

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS) [1ZXH25950323013472](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374800	RMA Number	 RA250810016
Return Type	Refund of \$375 (\$24 deducted for prepaid shipping)	RMA Submitted	August 14, 2025 11:56 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black	A5+BT24122100242B	Chose different speaker

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Keegan Miller

Ship To:

Audioengine
RMA# RA250810016 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1374800

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA250810016

For: A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black

KEEGAN MILLER
7158289918
AUDIOENGINE
5559 WALDECK XING
FRIDLEY MN 55432

30 LBS

1 OF 1

DWT: 22,15,12

SHIP TO:

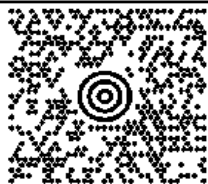
ATTN: RMA #250810016

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01

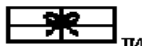


UPS GROUND

TRACKING #: 1Z XH2 595 03 2301 3472



BILLING: P/P



XOL 25.08.16

MV48 33.0A 08/2025*

TM