

Audioengine Return Instructions

RMA: #RA250810015

Thanks for submitting a return David!

If you ever need assistance with this return, please reference support ticket #108069 for return #RA250810015 when submitting a [support request](#).

This return (based on order #1375729 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) S8 Powered Subwoofer - Hi-Gloss Piano White
S/N: S825042200015W

Return Reason: Makes a buzzing noise even on the lowest volume setting

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

S8 Powered Subwoofer - Hi-Gloss Piano White - (USPS) [1ZXH25950300675550](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1375729	RMA Number	 RA250810015
Return Type	Refund of \$323 (\$26 deducted for prepaid shipping)	RMA Submitted	August 14, 2025 7:57 pm
Comments: MAKES A BUZZING HUM LIKE A GUITAR AMP AT THE LOWEST VOLUME			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	S8 Powered Subwoofer - Hi-Gloss Piano White	S825042200015W	Makes a buzzing noise even on the lowest volume setting

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

David Waters

Ship To:

Audioengine
RMA# RA250810015 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1375729

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA250810015

For: S8 Powered Subwoofer - Hi-Gloss Piano White

DAVID WATERS
16124078637
AUDIOENGINE
819 RIDGE ST
SAINT PAUL MN 55116

35 LBS

1 OF 1

DWT: 18,16,16

SHIP TO:

ATTN: RMA #250810015

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 0067 5550



BILLING: P/P



TM

XOL 25.08.16

MV45 33.0A 08/2025*