

# Audioengine Return Instructions

**RMA: #RA25079951**

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Thanks for submitting a return Alan!

*If you ever need assistance with this return, please reference support ticket #107335 for return #RA25079951 when submitting a [support request](#).*

This return (based on order #1374980 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) DS1M Desktop Stands

S/N: n/a

Return Reason: Meant to purchase the DS1 Desktop Stands instead. Didn't seem like the request to exchange went through before the package was shipped

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**DS1M Desktop Stands - (USPS) [1ZXH25950300015012](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374980	RMA Number	 RA25079951
Return Type	Return for \$39 in store credit	RMA Submitted	July 24, 2025 10:20 pm
Comments: Brand new /Unopened			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	DS1M Desktop Stands		Meant to purchase the DS1 Desktop Stands instead. Didn't seem like the request to exchange went through before the package was shipped

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Alan Cheng

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#### Ship To:

Audioengine  
RMA# RA25079951 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# For: DS1M Desktop Stands

ALAN CHENG  
15129705691  
AUDIOENGINE  
8600 PEAFOWL ST  
AUSTIN TX 78744

2 LBS

1 OF 1

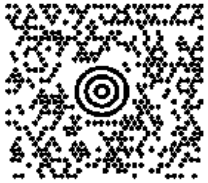
DWT: 7,5,3

**SHIP TO:**

ATTN: RMA #25079951  
8558455525

AUDIOENGINE  
304 PROGRESS DR

**SHERMAN TX 75092-7054**

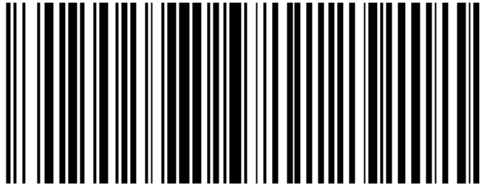


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 0001 5012



BILLING: P/P



TM

XOL 25.06.27

MV45 30.0A 07/2025\*