

Audioengine Return Instructions

RMA: #RA25079950

Thanks for submitting a return William!

If you ever need assistance with this return, please reference support ticket #107320 for return #RA25079950 when submitting a [support request](#).

This return (based on order #1374386 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver

S/N: 124125665-M

Return Reason: Not enough improvement oven setup

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

B1 Next Gen Bluetooth Music Receiver - (USPS) [1ZXH25950320004817](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374386	RMA Number	 RA25079950
Return Type	Refund of \$135 (\$14 deducted for prepaid shipping)	RMA Submitted	July 24, 2025 3:28 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	124125665-M	Not enough improvement oven setup

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

William Henderson

Ship To:

Audioengine
RMA# RA25079950 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1374386

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25079950

For: B1 Next Gen Bluetooth Music Receiver

WILLIAM HENDERSON
12073176583
AUDIOENGINE
10 LOWER FALLS RD
FALMOUTH ME 04105

2 LBS

1 OF 1

DWT: 11,7,3

SHIP TO:

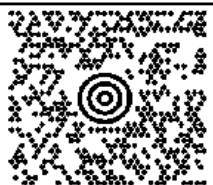
ATTN: RMA #25079950

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2000 4817



BILLING: P/P



TM

XOL 25.06.27

MV45 30.0A 07/2025*