

Audioengine Return Instructions

RMA: #RA25079914

Thanks for submitting a return Cary!

If you ever need assistance with this return, please reference support ticket #107009 for return #RA25079914 when submitting a [support request](#).

This return (based on order #1374668 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD6 Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White
S/N: HD6-22060600048-WHT
Return Reason: Wrong Color

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD6 Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White - (USPS)
[1ZB348B60335581229](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374668	RMA Number	 RA25079914
Return Type	Return for \$499 in store credit	RMA Submitted	July 14, 2025 6:26 pm
Comments: I would like to exchange white HD6s for Black HD6s.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD6 Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White	HD6-22060600048-WHT	Wrong Color

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Cary Mills

Ship To:

Audioengine
RMA# RA25079914 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD6 Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White

CARY MILLS
16613452788
AUDIOENGINE
6309 MADONNA AVE
BAKERSFIELD CA 93308

37 LBS

1 OF 1

DWT: 20,15,12

SHIP TO:

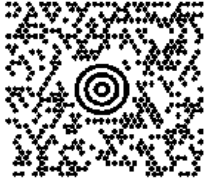
ATTN: RMA #25079914

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

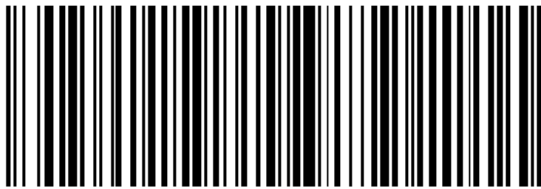


TX 750 2-01



UPS GROUND

TRACKING #: 1Z B34 8B6 03 3558 1229



BILLING: P/P



XOL 25.06.27

MV48 29.0A 07/2025*

TM