

Audioengine Return Instructions

RMA: #RA25079905

Thanks for submitting a return Dylan!

If you ever need assistance with this return, please reference support ticket #106900 for return #RA25079905 when submitting a [support request](#).

This return (based on order #1374509 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White
S/N: A2+BT24111301197B
Return Reason: Wrong color was shipped.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White - (USPS)
[1ZB348B60306027294](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374509	RMA Number	 RA25079905
Return Type	Return for \$279 in store credit	RMA Submitted	July 11, 2025 3:27 pm
Comments: Ordered the white and received black speakers.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White	A2+BT24111301197B	Wrong color was shipped.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Dylan Claughton

Ship To:

Audioengine
RMA# RA25079905 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White

DYLAN CLAUGHTON
18139974817
AUDIOENGINE
4602 45TH AVE NE
TACOMA WA 98422

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

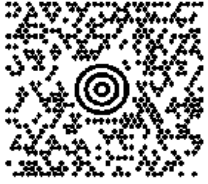
ATTN: RMA #25079905

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

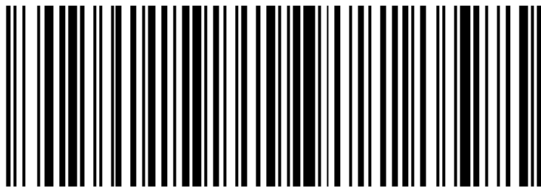


TX 750 2-01



UPS GROUND

TRACKING #: 1Z B34 8B6 03 0602 7294



BILLING: P/P



TM

XOL 25.06.27

MV45 28.0A 07/2025*