

# Audioengine Return Instructions

**RMA: #RA25079904**

---

Thanks for submitting a return Vicky!

*If you ever need assistance with this return, please reference support ticket #106897 for return #RA25079904 when submitting a [support request](#).*

This return (based on order #1374507 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo  
S/N: A5+BT25011500060N  
Return Reason: Upgrade to HD6 in walnut

### Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

### Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

### Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo - (USPS)**  
[1ZB348B60312215088](#)

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374507	RMA Number	 RA25079904
Return Type	Return for \$569 in store credit	RMA Submitted	July 11, 2025 3:18 pm
Comments: What do I need to do buy the HD6 Home Music System w/ Bluetooth aptX-HD in walnut at the sale price of \$499.00? In addition, I am a combat Veteran (US Army). Than you very much.			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo	A5+BT25011500060N	Upgrade to HD6 in walnut

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Vicky Stephens  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Ship To:

Audioengine  
RMA# RA25079904 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# For: A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo

VICKY STEPHENS  
18024587724  
AUDIOENGINE  
56 COLGATE HTS  
BENNINGTON VT 05201

32 LBS

1 OF 1

DWT: 22,15,12

**SHIP TO:**

ATTN: RMA #25079904

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

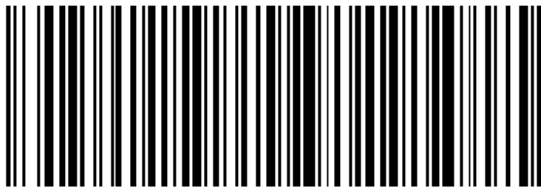


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z B34 8B6 03 1221 5088



BILLING: P/P



XOL 25.06.27

MV45 28.0A 07/2025\*

TM