

Audioengine Return Instructions

RMA: #RA25079898

Thanks for submitting a return Mark!

If you ever need assistance with this return, please reference support ticket #106860 for return #RA25079898 when submitting a [support request](#).

This return (based on order #1373772 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver
S/N: B1 18093929-V4

Return Reason: I own the previous model, and basically the difference between the 2 units is miniscule. And at this time is not worth the upgrade to the new system.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

B1 Next Gen Bluetooth Music Receiver - (USPS) [1ZB348B60324637163](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1373772	RMA Number	 RA25079898
Return Type	Refund of \$130 (\$21 deducted for prepaid shipping)	RMA Submitted	July 10, 2025 4:02 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	B1 18093929-V4	I own the previous model, and basically the difference between the 2 units is miniscule. And at this time is not worth the upgrade to the new system.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Mark Johnson

Ship To:

Audioengine
RMA# RA25079898 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: B1 Next Gen Bluetooth Music Receiver

MARK JOHNSON
2404782732
AUDIOENGINE
7114 WESTHILL CT.
LAKEWOOD RANCH FL 34202

2 LBS

1 OF 1

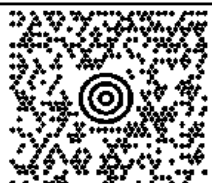
DWT: 11,7,3

SHIP TO:

ATTN: RMA #25079898
8558455525

AUDIOENGINE
304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z B34 8B6 03 2463 7163



BILLING: P/P



TM

XOL 25.06.27

MV45 28.0A 07/2025*