

Audioengine Return Instructions

RMA: #RA25079865

Thanks for submitting a return SeungJoo!

If you ever need assistance with this return, please reference support ticket #106726 for return #RA25079865 when submitting a [support request](#).

This return (based on order #1374352 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System (Open Box) - Hi-Gloss Piano White
S/N: A5+24090900075W

Return Reason: The speakers are way too bigger than expected and it's very inconvenient without bluetooth connection

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System (Open Box) - Hi-Gloss Piano White - (USPS) [1ZB348B60302318209](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374352	RMA Number	 RA25079865
Return Type	Return for \$259 in store credit	RMA Submitted	July 7, 2025 12:23 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System (Open Box) - Hi-Gloss Piano White	A5+24090900075W	The speakers are way too bigger than expected and it's very inconvenient without bluetooth connection

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

SeungJoo Hahn

Ship To:

Audioengine
RMA# RA25079865 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System (Open Box) - Hi-Gloss Piano White

SEUNGJOO HAHN
7377574101
AUDIOENGINE
2511 W BRAKER LN
AUSTIN TX 78758

29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

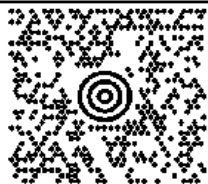
ATTN: RMA #25079865

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01

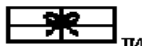


UPS GROUND

TRACKING #: 1Z B34 8B6 03 0231 8209



BILLING: P/P



XOL 25.06.27

MV45 28.0A 07/2025*

TM