

Audioengine Return Instructions

RMA: #RA25069844

Thanks for submitting a return Andrew!

If you ever need assistance with this return, please reference support ticket #106561 for return #RA25069844 when submitting a [support request](#).

This return (based on order #1374164 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System (Open Box) - Matte Black
S/N: A5+24091400508B
Return Reason: Do not want

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System (Open Box) - Matte Black - (USPS) [1ZB348B60328109020](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1374164	RMA Number	 RA25069844
Return Type	Refund of \$188 (\$71 deducted for prepaid shipping)	RMA Submitted	June 30, 2025 2:49 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System (Open Box) - Matte Black	A5+24091400508B	Do not want

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Andrew Phung

Ship To:

Audioengine
RMA# RA25069844 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1374164

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25069844

For: A5+ Home Music System (Open Box) - Matte Black

ANDREW PHUNG
14088329695
AUDIOENGINE
1608 F ST
DAVIS CA 95616

29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

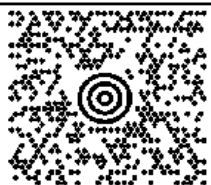
ATTN: RMA #25069844

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z B34 8B6 03 2810 9020



BILLING: P/P



TM

XOL 25.06.27

MV45 27.0A 06/2025*