

# Audioengine Return Instructions

**RMA: #RA25069799**

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Thanks for submitting a return Charles!

*If you ever need assistance with this return, please reference support ticket #106247 for return #RA25069799 when submitting a [support request](#).*

This return (based on order #1373855 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) A5+ Home Music System - Hi-Gloss Piano White  
S/N: A5+24090900049W  
Return Reason: No bluetooth

### Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

### Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

### Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**A5+ Home Music System - Hi-Gloss Piano White - (USPS) [1ZB348B60327190970](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1373855	RMA Number	 RA25069799
Return Type	Return for \$399 in store credit	RMA Submitted	June 20, 2025 7:59 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System - Hi-Gloss Piano White	A5+24090900049W	No bluetooth

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Charles Anderson  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Ship To:

Audioengine  
RMA# RA25069799 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1373855

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25069799

# For: A5+ Home Music System - Hi-Gloss Piano White

CHARLES ANDERSON  
14158903474  
AUDIOENGINE  
1707 WELCOME LN  
NASHVILLE TN 37216

29 LBS

1 OF 1

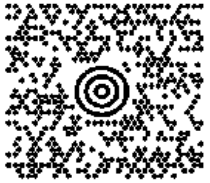
DWT: 22,16,12

**SHIP TO:**

ATTN: RMA #25069799  
8558455525

AUDIOENGINE  
304 PROGRESS DR

**SHERMAN TX 75092-7054**

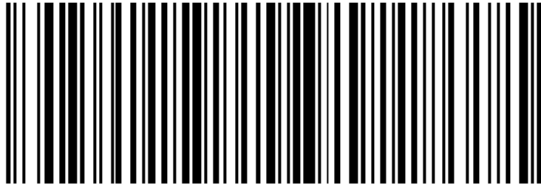


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z B34 8B6 03 2719 0970



BILLING: P/P



TM

XOL 25.06.16

MV45 25.0A 06/2025\*