

# Audioengine Return Instructions

**RMA: #RA25069731**

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Thanks for submitting a return Doug!

*If you ever need assistance with this return, please reference support ticket #105705 for return #RA25069731 when submitting a [support request](#).*

This return (based on order #1368083 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) HD3 Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer  
S/N: 24053100313-WAL  
Return Reason: Exchange for HD4

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**HD3 Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer - (USPS)**  
[1ZB348B60338494872](#)

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1368083	RMA Number	 RA25069731
Return Type	Return for \$279 in store credit	RMA Submitted	June 2, 2025 11:29 am
Comments: Exchange for HD4			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD3 Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer	24053100313-WAL	Exchange for HD4

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Doug Smith

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#### Ship To:

Audioengine  
RMA# RA25069731 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please  
make sure to attach an actual shipping label prior to  
shipment.



# For: HD3 Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer

DOUG SMITH  
19163167366  
AUDIOENGINE  
50760 HARPS CANYON DR  
INDIO CA 92201

11 LBS

1 OF 1

DWT: 12,12,9

**SHIP TO:**

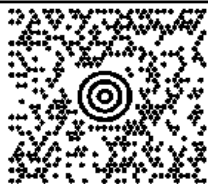
ATTN: RMA #25069731

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z B34 8B6 03 3849 4872



BILLING: P/P



XOL 25.05.21

MV45 23.0A 06/2025\*

TM