

Audioengine Return Instructions

RMA: #RA25059723

Thanks for submitting a return Tom!

If you ever need assistance with this return, please reference support ticket #105616 for return #RA25059723 when submitting a [support request](#).

This return (based on order #1367786 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) B1 Bluetooth Music Receiver (Open Box)

S/N: dfsafdsaasf

Return Reason: does not connect

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1367786	RMA Number	 RA25059723
Return Type	Refund of \$151 (provide own shipping method)	RMA Submitted	May 29, 2025 10:20 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Bluetooth Music Receiver (Open Box)	dfsafdsaasf	does not connect

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Tom Murray

Ship To:

Audioengine
RMA# RA25059723 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1367786

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25059723