

Audioengine Return Instructions

RMA: #RA25059712

Thanks for submitting a return Paige!

If you ever need assistance with this return, please reference support ticket #105555 for return #RA25059712 when submitting a [support request](#).

This return (based on order #1368058 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) W3 Wireless Audio Adapter

S/N: w324050835

Return Reason: didn't work - span between speakers and device was too far :(

(1) W3R Add-on Receiver for W3

S/N: w3r22040013

Return Reason: didn't work - span between speakers and device was too far :(

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1368058	RMA Number	 RA25059712
Return Type	Refund of \$238 (provide own shipping method)	RMA Submitted	May 27, 2025 6:10 pm
Comments: I was told before I ordered that this may or may not work for my setup, so that's ok! they worked when they were closer together but that's just not feasible with how my weird space is set up. Would recommend otherwise!			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	W3 Wireless Audio Adapter	w324050835	didn't work - span between speakers and device was too far :(
1	W3R Add-on Receiver for W3	w3r22040013	didn't work - span between speakers and device was too far :(

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Paige Wagner

Ship To:

Audioengine
RMA# RA25059712 (1 of 2)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 2)

Must be **INSIDE** the shipping box

Order Number	 1368058	RMA Number	 RA25059712
Return Type	Refund of \$238 (provide own shipping method)	RMA Submitted	May 27, 2025 6:10 pm
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From:

Paige Wagner

Ship To:

Audioengine
RMA# RA25059712 (2 of 2)
304 Progress Dr
Sherman, TX 75092
United States



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