

Audioengine Return Instructions

RMA: #RA25059699

Thanks for submitting a return Heng!

If you ever need assistance with this return, please reference support ticket #105209 for return #RA25059699 when submitting a [support request](#).

This return (based on order #1367269 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Wireless Speaker System (Open Box) - Matte Black
S/N: A2+BT24100702681B
Return Reason: The sound didn't fit my space.

(1) DS1 Desktop Stands
S/N: n/a
Return Reason: Return with speaker purchase

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1367269	RMA Number	 RA25059699
Return Type	Refund of \$196 (provide own shipping method)	RMA Submitted	May 15, 2025 12:42 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Wireless Speaker System (Open Box) - Matte Black	A2+BT24100702681B	The sound didn't fit my space.
1	DS1 Desktop Stands		Return with speaker purchase

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Heng Phou

Ship To:

Audioengine
RMA# RA25059699 (1 of 2)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 2)

Must be **INSIDE** the shipping box

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From:

Heng Phou

Ship To:

Audioengine
RMA# RA25059699 (2 of 2)
304 Progress Dr
Sherman, TX 75092
United States



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