

# Audioengine Return Instructions

**RMA: #RA25059692**

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Thanks for submitting a return Joshua!

*If you ever need assistance with this return, please reference support ticket #105102 for return #RA25059692 when submitting a [support request](#).*

This return (based on order #1365070 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver  
S/N: b124071242-m  
Return Reason: doesn't work as hoped

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**B1 Next Gen Bluetooth Music Receiver - (USPS) [1Z1Y11560391844635](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1365070	RMA Number	 RA25059692
Return Type	Refund of \$176 (\$13 deducted for prepaid shipping)	RMA Submitted	May 12, 2025 12:29 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	b124071242-m	doesn't work as hoped

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Joshua Jankowski

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### Ship To:

Audioengine  
RMA# RA25059692 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1365070

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25059692

# For: B1 Next Gen Bluetooth Music Receiver

JOSHUA JANKOWSKI  
16085776740  
AUDIOENGINE  
1513 UNIVERSITY AVE  
MADISON WI 53706

2 LBS

1 OF 1

DWT: 11,7,3

**SHIP TO:**

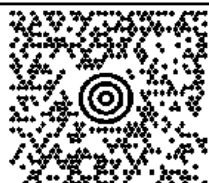
ATTN: RMA #25059692

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z 1Y1 156 03 9184 4635



BILLING: P/P



TM

XOL 25.04.31

MV45 20.0A 05/2025\*