

Audioengine Return Instructions

RMA: #RA25059689

Thanks for submitting a return Brandon!

If you ever need assistance with this return, please reference support ticket #105074 for return #RA25059689 when submitting a [support request](#).

This return (based on order #1367347 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Wireless Speaker System (Open Box) - Hi-Gloss Piano White

S/N: A2+BT24070800893W

Return Reason: When using USB, speakers go to static after adjusting volume

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team



Tracking Information

A2+ Wireless Speaker System (Open Box) - Hi-Gloss Piano White - (USPS)

[1Z1Y11560398356285](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1367347	RMA Number	 RA25059689
Return Type	Refund of \$183 (\$13 deducted for prepaid shipping)	RMA Submitted	May 10, 2025 8:51 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Wireless Speaker System (Open Box) - Hi-Gloss Piano White	A2+BT24070800893W	When using USB, speakers go to static after adjusting volume

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Brandon Murry

Ship To:

Audioengine
RMA# RA25059689 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1367347

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25059689

For: A2+ Wireless Speaker System (Open Box) - Hi-Gloss Piano White

BRANDON MURRY
8178461486
AUDIOENGINE
120 MEARL CT
WEATHERFORD TX 76087

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

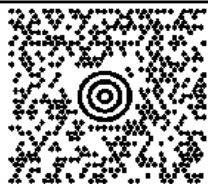
ATTN: RMA #25059689

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9835 6285



BILLING: P/P



XOL 25.04.31

MV45 19.0A 05/2025*

TM