

Audioengine Return Instructions

RMA: #RA25049645

Thanks for submitting a return Arad!

If you ever need assistance with this return, please reference support ticket #104681 for return #RA25049645 when submitting a [support request](#).

This return (based on order #1365402 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver

S/N: B124072679

Return Reason: doesn't connect to bluetooth of our projector

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1365402	RMA Number	 RA25049645
Return Type	Refund of \$151 (provide own shipping method)	RMA Submitted	April 25, 2025 8:48 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	B124072679	doesn't connect to bluetooth of our projector

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Arad Kauf

Ship To:

Audioengine
RMA# RA25049645 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1365402

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25049645