

Audioengine Return Instructions

RMA: #RA25049621

Thanks for submitting a return lan!

If you ever need assistance with this return, please reference support ticket #104397 for return #RA25049621 when submitting a [support request](#).

This return (based on order #1364887 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Wireless Speaker System (Open Box) - Matte Black
S/N: A2+BT24053001042B
Return Reason: not satisfied with performance

(1) DS1M Desktop Stands
S/N: n/a
Return Reason: not needed (see A2+ return)

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 2)

Must be **INSIDE** the shipping box

| | | | |
|---|--|---------------|---|
| Order Number |  1364887 | RMA Number |  RA25049621 |
| Return Type | Refund of \$262 (provide own shipping method) | RMA Submitted | April 16, 2025 8:39 pm |
| Comments: Loudspeakers performed to spec, but I have decided to use another manufacturer's product. I have photos taken during the repacking process in case you have any questions about condition or contents. Thank you! | | | |

Returned Items

| Qty | Name | Serial Number(s) | Return Reason |
|-----|--|-------------------|--------------------------------|
| 1 | A2+ Wireless Speaker System (Open Box) - Matte Black | A2+BT24053001042B | not satisfied with performance |
| 1 | DS1M Desktop Stands | | not needed (see A2+ return) |

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Ian Campbell

Ship To:

Audioengine
RMA# RA25049621 (1 of 2)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 2)

Must be **INSIDE** the shipping box

| | | | |
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Audioengine
RMA# RA25049621 (2 of 2)
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Sherman, TX 75092
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