

# Audioengine Return Instructions

**RMA: #RA25049607**

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Thanks for submitting a return Ziyi!

*If you ever need assistance with this return, please reference support ticket #104254 for return #RA25049607 when submitting a [support request](#).*

This return (based on order #1364950 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) A1 Multimedia Monitor w/ Bluetooth aptX

S/N: A124091400719G

Return Reason: Need a different model for my room

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**A1 Multimedia Monitor w/ Bluetooth aptX - (USPS) [1Z1Y11560399132765](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1364950	RMA Number	 RA25049607
Return Type	Return for \$159 in store credit	RMA Submitted	April 10, 2025 9:04 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A1 Multimedia Monitor w/ Bluetooth aptX	A124091400719G	Need a different model for my room

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Ziyi Xu

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### Ship To:

Audioengine  
RMA# RA25049607 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1364950

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25049607

# For: A1 Multimedia Monitor w/ Bluetooth aptX

JIU FENG  
15713375950  
AUDIOENGINE  
2105 COMAL ST  
AUSTIN TX 78722

8 LBS

1 OF 1

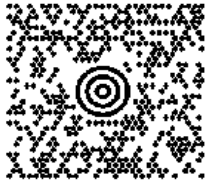
DWT: 16,12,8

**SHIP TO:**

ATTN: RMA #25049607  
8558455525

AUDIOENGINE  
304 PROGRESS DR

**SHERMAN TX 75092-7054**

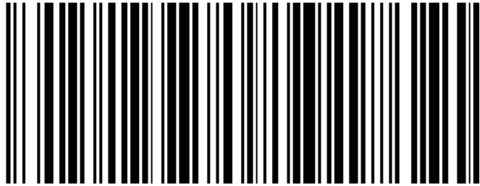


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z 1Y1 156 03 9913 2765



BILLING: P/P



TM

XOL 25.03.15

MV45 15.0A 04/2025\*