

Audioengine Return Instructions

RMA: #RA25049589

Thanks for submitting a return Nathan!

If you ever need assistance with this return, please reference support ticket #104100 for return #RA25049589 when submitting a [support request](#).

This return (based on order #1364856 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White
S/N: A2+BT24070800563W
Return Reason: Exchanging for a different color

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White - (USPS)
[1Z1Y11560391004524](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1364856	RMA Number	 RA25049589
Return Type	Return for \$223 in store credit	RMA Submitted	April 5, 2025 2:27 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White	A2+BT24070800563W	Exchanging for a different color

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Nathan Huang

Ship To:

Audioengine
RMA# RA25049589 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



**For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD
- Hi-Gloss Piano White**

NATHAN HUANG
3477020629
AUDIOENGINE
1270 DAVERIC DRIVE
PASADENA CA 91107

10 LBS **1 OF 1**

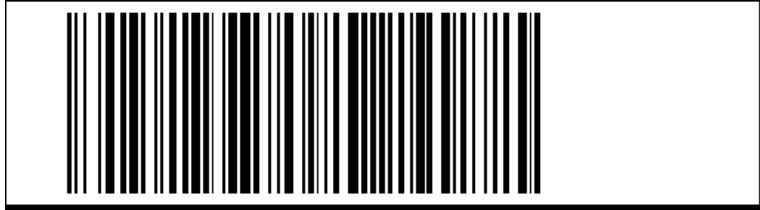
DWT: 15,11,7

SHIP TO:
ATTN: RMA #25049589
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9100 4524



BILLING: P/P

XOL 25.03.15 MV45 1.4.0A 03/2025*



The UPS logo, consisting of a stylized "UPS" inside a square frame, with a small "TM" trademark symbol to its right.