

Audioengine Return Instructions

RMA: #RA25049583

Thanks for submitting a return ZACHARY M!

If you ever need assistance with this return, please reference support ticket #104060 for return #RA25049583 when submitting a [support request](#).

This return (based on order #1364912 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Wireless Speaker System (Open Box) - Hi-Gloss Piano White
S/N: A2+BT24051000605W
Return Reason: Not working, Power plug "Prongs" broken.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Wireless Speaker System (Open Box) - Hi-Gloss Piano White - (USPS)
[1Z1Y11560399028913](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1364912	RMA Number	 RA25049583
Return Type	Return for \$223 in store credit	RMA Submitted	April 3, 2025 11:55 pm
Comments: I would just like to to exchange for the same speakers pretty please.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Wireless Speaker System (Open Box) - Hi-Gloss Piano White	A2+BT24051000605W	Not working, Power plug \"Prongs\" broken.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

ZACHARY M MCKENZIE

Ship To:

Audioengine
RMA# RA25049583 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1364912

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25049583

For: A2+ Wireless Speaker System (Open Box) - Hi-Gloss Piano White

ZACHARY MCKENZIE
16192081110
AUDIOENGINE
1750 KETTNER BLVD
SAN DIEGO CA 92101

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

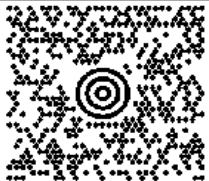
ATTN: RMA #25049583

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9902 8913



BILLING: P/P



XOL 25.03.15

MV45 1-4.0A 03/2025*

TM