

Audioengine Return Instructions

RMA: #RA25049575

Thanks for submitting a return Jeffrey!

If you ever need assistance with this return, please reference support ticket #103980 for return #RA25049575 when submitting a [support request](#).

This return (based on order #1363422 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: A2+BT24100701381B
Return Reason: Exchange Matte Green

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS)
[1Z1Y11560395520398](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1363422	RMA Number	 RA25049575
Return Type	Return for \$223 in store credit	RMA Submitted	April 1, 2025 4:18 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black	A2+BT24100701381B	Exchange Matte Green

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Jeffrey VanGilder

Ship To:

Audioengine
RMA# RA25049575 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1363422

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25049575

For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black

JEFFREY VANGILDER
3044154521
AUDIOENGINE
13831 HILL ST
HUNTERSVILLE NC 28078-5328

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

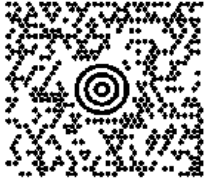
ATTN: RMA #25049575

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

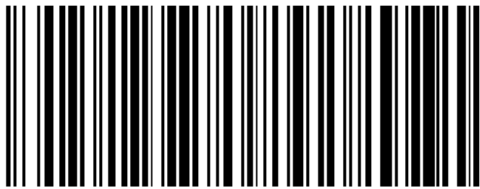


TX 750 2-01

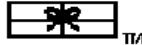


UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9552 0398



BILLING: P/P



XOL 25.03.15

MV45 1.4.0A 03/2025*