

Audioengine Return Instructions

RMA: #RA25039567

Thanks for submitting a return Julio!

If you ever need assistance with this return, please reference support ticket #103880 for return #RA25039567 when submitting a [support request](#).

This return (based on order #1364454 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: A2+BT24091400322B
Return Reason: Not powerful enough

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS)
[1Z1Y11560397976849](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1364454	RMA Number	 RA25039567
Return Type	Return for \$251 in store credit	RMA Submitted	March 29, 2025 7:37 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black	A2+BT24091400322B	Not powerful enough

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Julio Cohen

Ship To:

Audioengine
RMA# RA25039567 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1364454

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25039567

**For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD
- Matte Black**

JULIO COHEN
13212341070
AUDIOENGINE
26627 CASTIEL DRIVE
KATY TX 77493

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

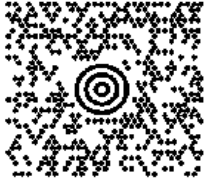
ATTN: RMA #25039567

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

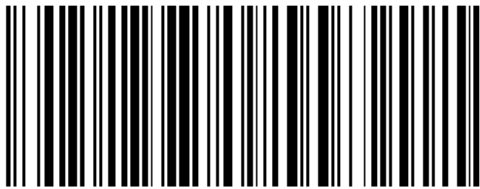


TX 750 2-01

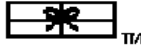


UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9797 6849



BILLING: P/P



XOL 25.03.00

MV45 13.0A 03/2025*

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