

# Audioengine Return Instructions

**RMA: #RA25039558**

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Thanks for submitting a return Stephen!

*If you ever need assistance with this return, please reference support ticket #103794 for return #RA25039558 when submitting a [support request](#).*

This return (based on order #1364210 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) B2 Home Music System w/ Bluetooth aptX - Real Wood Walnut Veneer  
S/N: B2-24091400240-WAL  
Return Reason: Not enough bass

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer - (USPS) [1Z1Y11560390499814](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1364210	RMA Number	 RA25039558
Return Type	Refund of \$161 (\$18 deducted for prepaid shipping)	RMA Submitted	March 26, 2025 3:32 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B2 Home Music System w/ Bluetooth aptX - Real Wood Walnut Veneer	B2-24091400240-WAL	Not enough bass

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Stephen Asmus

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### Ship To:

Audioengine  
RMA# RA25039558 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1364210

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25039558

**For: B2 Home Music System w/ Bluetooth aptX (A2 All-in-One)  
- Real Wood Walnut Veneer**

STEPHEN ASMUS  
15302442944  
325066548479  
35379 NEHEMIAH DR  
SHINGLETOWN CA 96088

**10 LBS**

**1 OF 1**

DWT: 16,11,8

**SHIP TO:**

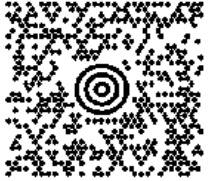
ATTN: RMA #25039558

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

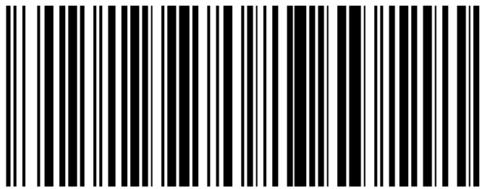


**TX 750 2-01**

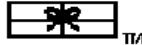


**UPS GROUND**

TRACKING #: 1Z 1Y1 156 03 9049 9814



BILLING: P/P



XOL 25.03.00

MV45 13.0A 03/2025\*

TM