

# Audioengine Return Instructions

**RMA: #RA25039552**

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Thanks for submitting a return Dave!

*If you ever need assistance with this return, please reference support ticket #103742 for return #RA25039552 when submitting a [support request](#).*

This return (based on order #1364467 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## **Returning Products:**

(1) B1 Bluetooth Music Receiver (Open Box)

S/N: B124070515-M

Return Reason: Need better audio than Bluetooth can provide.

## **Step 1:**

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## **Step 2:**

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## **Step 3:**



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1364467	RMA Number	 RA25039552
Return Type	Refund of \$149 (provide own shipping method)	RMA Submitted	March 25, 2025 9:12 am
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Bluetooth Music Receiver (Open Box)	B124070515-M	Need better audio than Bluetooth can provide.

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Dave Pacel-Sellers

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### Ship To:

Audioengine  
RMA# RA25039552 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1364467

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25039552