

Audioengine Return Instructions

RMA: #RA25039541

Thanks for submitting a return Dario!

If you ever need assistance with this return, please reference support ticket #103565 for return #RA25039541 when submitting a [support request](#).

This return (based on order #1363958 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) Replacement Remote

S/N: n/a

Return Reason: doesnt work

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

Replacement Remote - (USPS) [1Z1Y11560391517426](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1363958	RMA Number	 RA25039541
Return Type	Return for \$19 in store credit	RMA Submitted	March 19, 2025 8:24 pm
Comments: Received DOA			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	Replacement Remote		doesnt work

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Dario Motta

Ship To:

Audioengine
RMA# RA25039541 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: Replacement Remote

DARIO MOTTA
17025263598
AUDIOENGINE
6999 W FENWAY AVE
LAS VEGAS NV 89147

1 LBS

1 OF 1

DWT: 4,1,1

SHIP TO:

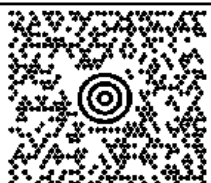
ATTN: RMA #25039541

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9151 7426



BILLING: P/P



TM

XOL 25.03.06

NV45 12.0A 03/2025*