

Audioengine Return Instructions

RMA: #RA25039538

Thanks for submitting a return Ross!

If you ever need assistance with this return, please reference support ticket #103534 for return #RA25039538 when submitting a [support request](#).

This return (based on order #1363943 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) D1 Desktop Headphone Amplifier and DAC
S/N: D125010139-V2
Return Reason: Not required

(2) B1 Next Gen Bluetooth Music Receiver
S/N: B124070456-M B124070562-M
Return Reason: Not required

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 3)

Must be **INSIDE** the shipping box

Order Number	 1363943	RMA Number	 RA25039538
Return Type	Refund of \$492 (provide own shipping method)	RMA Submitted	March 19, 2025 9:08 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	D1 Desktop Headphone Amplifier and DAC	D125010139-V2	Not required
2	B1 Next Gen Bluetooth Music Receiver	B124070456-M, B124070562-M	Not required

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Ross OHare

Ship To:

Audioengine
RMA# RA25039538 (1 of 3)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 3)

Must be **INSIDE** the shipping box

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Address Label

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Merchandise Ship Tag

From:

Ross OHare

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Audioengine
RMA# RA25039538 (2 of 3)
304 Progress Dr
Sherman, TX 75092
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Return Summary (3 of 3)

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