

Audioengine Return Instructions

RMA: #RA25039528

Thanks for submitting a return David!

If you ever need assistance with this return, please reference support ticket #103443 for return #RA25039528 when submitting a [support request](#).

This return (based on order #1363870 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) HD3 Wireless Speaker System (Open Box) - Hi-Gloss Piano White
S/N: HD3-24010800078-WHT

Return Reason: Discernible sibilance in some high frequencies, and some resonance in low frequencies were too distracting for me

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD3 Wireless Speaker System (Open Box) - Hi-Gloss Piano White - (USPS)
[1Z1Y11560398046664](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1363870	RMA Number	 RA25039528
Return Type	Refund of \$260 (\$19 deducted for prepaid shipping)	RMA Submitted	March 17, 2025 9:11 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD3 Wireless Speaker System (Open Box) - Hi-Gloss Piano White	HD3-24010800078-WHT	Discernible sibilance in some high frequencies, and some resonance in low frequencies were too distracting for me

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

David Thibodeau

Ship To:

Audioengine
RMA# RA25039528 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD3 Wireless Speaker System (Open Box) - Hi-Gloss Piano White

DAVID THIBODEAU
14158464789
AUDIOENGINE
246 BRACKETT ST
PORTLAND ME 04102

11 LBS

1 OF 1

DWT: 12,12,9

SHIP TO:

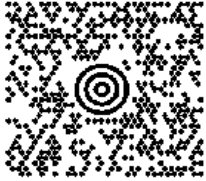
ATTN: RMA #25039528

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

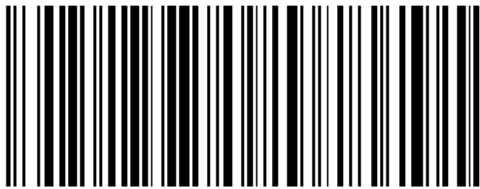


TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9804 6664



BILLING: P/P



XOL 25.03.00

MV45 12.0A 03/2025*

TM