

Audioengine Return Instructions

RMA: #RA25039500

Thanks for submitting a return John!

If you ever need assistance with this return, please reference support ticket #103080 for return #RA25039500 when submitting a [support request](#).

This return (based on order #1355102 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) B2 Home Music System w/ Bluetooth aptX - Real Wood Walnut Veneer
S/N: B2-24061100210-WAL
Return Reason: Sound quality

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

B2 Home Music System w/ Bluetooth aptX - Real Wood Walnut Veneer - (USPS)
[1Z1Y11560390487390](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355102	RMA Number	 RA25039500
Return Type	Refund of \$164 (\$15 deducted for prepaid shipping)	RMA Submitted	March 6, 2025 11:00 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B2 Home Music System w/ Bluetooth aptX - Real Wood Walnut Veneer	B2-24061100210-WAL	Sound quality

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

John Roeser

Ship To:

Audioengine
RMA# RA25039500 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1355102

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25039500

For: B2 Home Music System w/ Bluetooth aptX - Real Wood Walnut Veneer

JOHN ROESER
17733661646
AUDIOENGINE
1417 W HOLLYWOOD AVE
CHICAGO IL 60660

10 LBS

1 OF 1

DWT: 16,11,8

SHIP TO:

ATTN: RMA #25039500

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

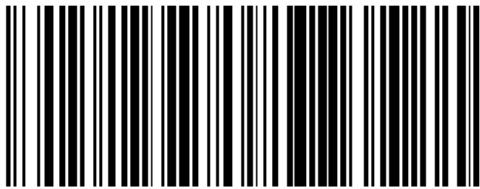


TX 750 2-01

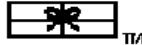


UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9048 7390



BILLING: P/P



XOL 25.02.18

MV45 10.0A 03/2025*

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