

# Audioengine Return Instructions

**RMA: #RA25039494**

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Thanks for submitting a return Paul!

*If you ever need assistance with this return, please reference support ticket #103002 for return #RA25039494 when submitting a [support request](#).*

This return (based on order #1363463 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black  
S/N: A2+BT-US-BLK  
Return Reason: Would like to exchange for HD3

### Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

### Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

### Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS)**  
[1Z1Y11560392096933](#)

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1363463	RMA Number	 RA25039494
Return Type	Return for \$223 in store credit	RMA Submitted	March 4, 2025 6:46 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black	A2+BT-US-BLK	Would like to exchange for HD3

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Paul Townsend  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Ship To:

Audioengine  
RMA# RA25039494 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1363463

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25039494

# For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black

PAUL TOWNSEND  
17069102532  
AUDIOENGINE  
214 RYAN LN  
EVAN GA 30809

10 LBS

1 OF 1

DWT: 15,11,7

**SHIP TO:**

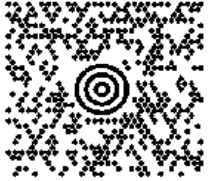
ATTN: RMA #25039494

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

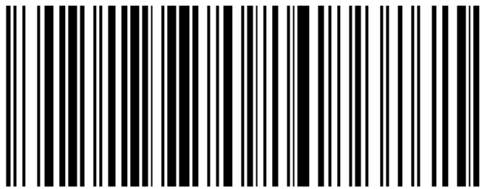


**TX 750 2-01**

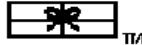


**UPS GROUND**

TRACKING #: 1Z 1Y1 156 03 9209 6933



BILLING: P/P



XOL 25.02.18

MV45 10.0A 03/2025\*

TM