

Audioengine Return Instructions

RMA: #RA25039489

Thanks for submitting a return Divyesh!

If you ever need assistance with this return, please reference support ticket #102946 for return #RA25039489 when submitting a [support request](#).

This return (based on order #1355757 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black

S/N: A2+BT24100703155B

Return Reason: Left speaker has muffled and lower sound than right speaker

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team



Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS)

[1Z1Y11560396471921](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355757	RMA Number	 RA25039489
Return Type	Return for \$279 in store credit	RMA Submitted	March 4, 2025 1:34 am
Comments: The left speaker is muffled, low volume, and static background noise than the right speaker.. Troubleshooting was done using various connection methods including bluetooth, usbc and audio cables on two different computers.			

Returned Items			
Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black	A2+BT24100703155B	Left speaker has muffled and lower sound than right speaker

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Divyesh Raithatha

Ship To:

Audioengine
RMA# RA25039489 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black

DIVYESH RAITHATHA
7606886771
AUDIOENGINE
1489 GLENCREST DR
SAN MARCOS CA 92078

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

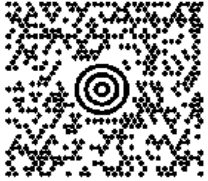
ATTN: RMA #25039489

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

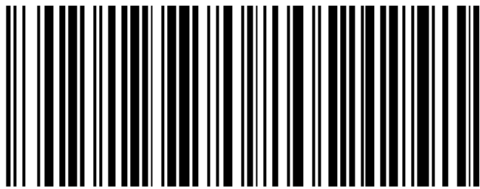


TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9647 1921



BILLING: P/P



TM

XOL 25.02.18

MV45 10.0A 03/2025*