

# Audioengine Return Instructions

**RMA: #RA25039488**

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Thanks for submitting a return Steven!

*If you ever need assistance with this return, please reference support ticket #102943 for return #RA25039488 when submitting a [support request](#).*

This return (based on order #1355698 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) HD3 Home Music System w/Bluetooth aptX-HD - Hi-Gloss Piano White  
S/N: HD3-23122800109-WHT  
Return Reason: Want to exchange for walnut

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**HD3 Home Music System w/Bluetooth aptX-HD - Hi-Gloss Piano White - (USPS)**  
[1Z1Y11560392559782](#)

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355698	RMA Number	 RA25039488
Return Type	Return for \$349 in store credit	RMA Submitted	March 3, 2025 10:45 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD3 Home Music System w/Bluetooth aptX-HD - Hi-Gloss Piano White	HD3-23122800109-WHT	Want to exchange for walnut

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Steven Campbell  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Ship To:

Audioengine  
RMA# RA25039488 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please  
make sure to attach an actual shipping label prior to  
shipment.



# For: HD3 Home Music System w/Bluetooth aptX-HD - Hi-Gloss Piano White

STEVEN CAMPBELL  
2067394815  
AUDIOENGINE  
148 ATWOOD AVE  
CRANSTON RI 02920

11 LBS

1 OF 1

DWT: 12,12,9

**SHIP TO:**

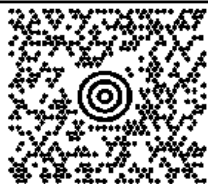
ATTN: RMA #25039488

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z 1Y1 156 03 9255 9782



BILLING: P/P



XOL 25.02.18

MV45 10.0A 03/2025\*

TM