

Audioengine Return Instructions

RMA: #RA25039481

Thanks for submitting a return Chase!

If you ever need assistance with this return, please reference support ticket #102912 for return #RA25039481 when submitting a [support request](#).

This return (based on order #1355883 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black
S/N: A5+BT24091400191B

Return Reason: Already had A2+ and S8. Wanted to see if I'd like A5 better. Loved them, but unfortunately too large for my space.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black - (USPS)
[1Z1Y11560395558009](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355883	RMA Number	 RA25039481
Return Type	Refund of \$383 (\$16 deducted for prepaid shipping)	RMA Submitted	March 3, 2025 9:56 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black	A5+BT24091400191B	Already had A2+ and S8. Wanted to see if I'd like A5 better. Loved them, but unfortunately too large for my space.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Chase London

Ship To:

Audioengine
RMA# RA25039481 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black

CHASE LONDON
4694637602
AUDIOENGINE
8742 BROKEN BEND LN
FRISCO TX 75036-7708

32 LBS

1 OF 1

DWT: 22,15,12

SHIP TO:

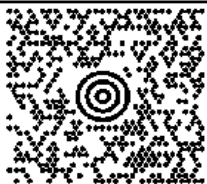
ATTN: RMA #25039481

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9555 8009



BILLING: P/P



XOL 25.02.18

MV45 10.0A 03/2025*

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