

Audioengine Return Instructions

RMA: #RA25039478

Thanks for submitting a return Nathan!

If you ever need assistance with this return, please reference support ticket #102861 for return #RA25039478 when submitting a [support request](#).

This return (based on order #1354573 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) Original A2 / N22 Replacement Power Supply

S/N: n/a

Return Reason: Something is loose within the PSU, didn't want to plug in incase it's a screw and could cause an electrical short

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

Original A2 / N22 Replacement Power Supply - (USPS) [1Z1Y11560392985071](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1354573	RMA Number	 RA25039478
Return Type	Return for \$26 in store credit	RMA Submitted	March 1, 2025 6:55 am
Comments: The unit has something loose inside, I didn't wish to plug it in incase the item is metal and could cause an electrical short and damage my equipment. I do need one so I will have to place another order.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	Original A2 / N22 Replacement Power Supply		Something is loose within the PSU, didn't want to plug in incase it's a screw and could cause an electrical short

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Nathan Hughes

Ship To:

Audioengine
RMA# RA25039478 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: Original A2 / N22 Replacement Power Supply

NATHAN HUGHES
16464689656
AUDIOENGINE
160 OCEAN PKWY 2D
BROOKLYN NY 11218

3 LBS

1 OF 1

DWT: 6,6,6

SHIP TO:

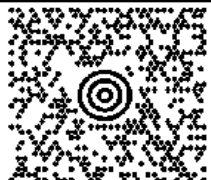
ATTN: RMA #25039478

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9298 5071



BILLING: P/P



TM

XOL 25.02.18

NV45 9.0A 02/2025*